

Allstate

UPDATED Online Claim Process



ACCESS ONLINE



VISIT WEBSITE



SUBMIT CLAIMS



CLAIMS PAID



AVAILABLE 24/7

Express Claims: Quick and Easy Online Claim Processing.

Get Outpatient Physician's Treatment (OPT) and Wellness benefits processed and paid within 48 hours with supporting documentation.

Express Claims Payment of: Wellness and Outpatient Physician's Treatment

1. Go to www.allstatebenefits.com/mybenefits
2. Sign-up for access using the secure online registration process and create a user ID and Password
3. Login with ID and Password
4. Click on Submit a Claim
5. Click on the type of claim you want to submit
 - a. Wellness: Critical Illness and Cancer
 - b. Outpatient Physician's Treatment: Accident
6. Follow Steps
7. Provide supporting documentation for both Wellness and Outpatient Physician's Treatment claim

Supporting Documentation MUST Provide ALL of the Following:

1. Patient's name
2. Physician's name and address
3. Exam or treatment performed
4. Date of the exam or treatment

Supporting Documentation Change:

- To protect the low cost of the benefit rich plans
- To help with compatibility and record keeping for those clients with Health Savings Accounts and Health Reimbursement Arrangements